

Kashif Wahla

Customer Service



Profile

Personable and conscientious CSM with 2+ years in customer service management and an additional 2 years as a customer support representative.

Employment History

Sale Executive (GSM) at Future Bright General Trading LLC (Etisalat Channel Partner), Dubai

May, 2013 - May, 2015

6 Month for Postpaid Sim Salling Hadaf Al Mustaqbil

Etisalat Channel Partner as a team Leader 11 months (2014-2015)

Project Manager at Etisalat Channel Partner, Dubai

May, 2015 - May, 2017

6 pense group of co's Etisalat Channel Partner as a Manager 8 Months build Sales Team focus on Monthly & Yearly Sales target for GSM & Elife cooperate sales.

Project Manager at Line vine General Trading Etisalat Chanel Partner, Dubai

May, 2017 - May, 2019

13 Months Manage Sales Target back office Administration HR

Education

Matric

May, 1987 - May, 1989

FSc Pre Medical

May, 1990 - May, 1992

BBA

May, 1991 - May, 1995

MBA

May, 1995 - May, 1997

Achievements

May, 2021 - May, 2021

- Career highlights included being awarded "Employee of the Month".
- Receiving 99% positive customer survey results.
- My service skills can be leveraged to achieve and maintain the highest level of customer service.
- Welcomed 1000+ customers during store opening event.

Strengths

May, 2021 - May, 2021

- Personable and friendly
- Conflict resolution
- Time management
- Endurance (long hours)
- Team player

Details

Dubai

UAE

0553734594

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Skills

Manage Team

Hire new Sales staff

Maintain Sales Target

Check & Balance for Quality Sales

Build Strong Relations with Customers

Languages

English

Urdu

Punjabi

Hobbies

Reading Books

Travelling

Visiting People