

Bhavesh Bulchandani

OBJECTIVE

Customer-focused professional with strong interpersonal skills, seeking to deliver outstanding service and exceed client expectations as part of the team.



ADDRESS

G – 158, Makarwali
Road Vaishali Nagar
Ajmer, Rajasthan
305001



PHONE

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EMAIL

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EXPERIENCE

April, 2023– September, 2023

CS Associate(DP)(S) • Amazon Development Centre • Jaipur, Rajasthan

October, 2023– April, 2024

Executive-operations • Startek (Aegis Customer Support Services Private Limited) • Kolkata, West Bengal

May, 2024–March, 2025

Executive • Auto Mechanics

Roles and Responsibilities:

1. Assisting customers with emergency problems or unexpected situations.
2. Providing solutions for customer problems.
3. Maintaining records of customer interactions.
4. Ensuring customers issues are resolved in a timely manner.
5. Making Case file records through MS Excel.

EDUCATION

High School: MPS School, Ajmer, Rajasthan

Graduation: Samrat Prithviraj Chauhan Government College, Ajmer

COMMUNICATION

My communication style is typically courteous, clear, and focused on problem-solving, with a focus on offering quick solutions and maintaining professionalism throughout the interaction.

LEADERSHIP

My leadership style is supportive and collaborative, where I focus on providing clear guidance, offering solutions, and striving to understand needs and adapt accordingly.